

Contact us

Description

INFORMATION QUESTIONS

FREQUENTLY ASKED QUESTIONS

Will I receive the same product that I see in the picture?

We make every effort to provide our customers with products that look the same as the images displayed on our website pages. However please keep in mind that photographs have a difficult time showing exact colors and that the actual color of a product may vary slightly from what is shown in one of our website images. We work hard to update our website descriptions and images as soon as we are aware of noticeable variations in our products that customers may find unacceptable.

Where can I view my Purchase receipt?

you go to login page and type username and password and get your purchase receipt. and when you order online, the purchase invoice is automatically sent to you on the email id you enter.

How can I return an item?

Our refund and returns policy lasts 1 Week. If 1 week has passed since your purchase, we can't offer you a full refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging. you can email us info@kstarindia.com.

Will you restock items indicated as "out of stock?"

Yes, Items Marked 'out of stock' will be marked 'in stock' when they become available 'in stock'.

Where can I ship my order?

you can place your order at any address. the address entered in the shipping address will be sent to the order.

INFORMATION ABOUT US

CONTACT US FOR ANY QUESTIONS

Your name

Your email

Subject

Your message (optional)

Submit

Date Created

October 2021

Author

kstar

default watermark